

NOTICE OF MEETING

Safer Communities Executive Board

THURSDAY, 19TH NOVEMBER, 2009 at 11:00 HRS –COUNCIL CHAMBER, CIVIC CENTRE, WOOD GREEN, HIGH ROAD, N22 8LE.

MEMBERS: Please see Membership List set out below.

AGENDA

1. APOLOGIES

To receive any apologies for absence.

2. URGENT BUSINESS

The Chair will consider the admission of any items of Urgent Business. (Late of items of Urgent Business will be considered under the agenda item where they appear. New items of Urgent Business will be considered under Item 14 below).

3. DECLARATIONS OF INTEREST

Members of the Board should declare any personal and or prejudicial interests with respect to agenda items and should not take part in any decision required with respect to those items.

4. MINUTES (PAGES 1 - 8)

To confirm the minutes of the meeting held on 9 September as a correct record and to discuss any matter arising from the minutes.

5. HALF YEAR PERFORMANCE AND EXCEPTION REPORT (PAGES 9 - 24)

6. FINDINGS AND RECOMMENDATIONS FROM THE ANNUAL STRATEGIC NEEDS ASSESSMENT

This report will be sent to follow.

7. COMMUNITY JUSTICE COURT -DEVELOPMENTS

A verbal report will be provided.

8. INFORMATION SHARING PROTOCOL -FINAL AND NEXT STEPS

This report will be sent to follow.

9. CHANGES TO LONDON FIRE AND EMERGENCY PLANNING SERVICE (PAGES 25 - 40)

10. PROGRESS UPDATE FROM SUB-GROUPS (PAGES 41 - 44)

11. RESTRUCTURE OF VICTIM SUPPORT

A verbal report will be provided.

12. MPA/MPS TARGET SETTING PROCESS

A verbal report will be provided.

13. ZONAL AND AREA BASED WORKING REPORT (PAGES 45 - 54)

14. NEW ITEMS OF URGENT BUSINESS

To consider any news items of Urgent Business raised under Item 2 above.

15. ANY OTHER BUSINESS

To raise any items of AOB.

16. DATES OF FUTURE MEETINGS

To note the date of the next meeting:

4 February 2010

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ORGANISATIONS	NO. OF REPS	NAME OF REPRESENTATIVE
Haringey Council	8	Councillor Nilgun Canver , Executive Member for Enforcement & Community Safety(Chair) Dr Ita O'Donovan , Chief Executive Niall Bolger , Director of Urban Environment Peter Lewis , Director of The Children and Young People's Service Barbara Nicholls , Director Rep for Adult, Culture and Community Services Claire Kowalska , Community Safety Strategic Manager Marion Morris , Drug & Alcohol Partnership Manager Jean Croot , Head of Safer Communities
Haringey Teaching Primary Care Trust	1	James Slater , Director
Haringey Metropolitan Police	1	Dave Grant , Borough Commander (Vice-Chair)
Haringey Fire Service	1	John Brown , Borough Commander
Haringey Probation Service	1	Mary Pilgrim , Head of Service Delivery, Haringey
Homes for Haringey	1	Paul Bridge , Chief Executive
Mental Health Trust	1	Lee Bojtor , Director
Community Link Forum	3	Sue Brown Mohamed Maigag Rev Nims Obunge
HAVCO	1	Enid Ledgister
Metropolitan Police Authority	1	Joanne McCartney , Independent MPA Member
Haringey Magistrates Court	1	Stephen Carroll , Bench Legal Manager
Haringey Crown Prosecution Service	1	Hywel Ebsworth
TOTAL	21	

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MINUTES OF THE SAFER COMMUNITIES EXECUTIVE BOARD (HSP)
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Members *Councillor Nilgun Canver (Chair), *David Grant (Vice Chair), Lee Bojtor, *John Brown, *Sue Brown, *Stephen Carroll, Jean Croot, *Jennifer James, *Claire Kowalska, *Enid Ledgister, *Mohamed Maigag, *Joanne McCartney, *Marion Morris, Barbara Nicholls, *Rev. Nims Obunge, Dr Ita O'Donovan, *Robin Payne, *Mary Pilgrim, *James Slater and *Jackie Thomas.

*Present

Also Joe Benmore, Tina Cramer, Hywel Ebsworth, Eliza Meechan, Rohan
Present Sankey, Simon Stone, Sean Sweeney, F.G. Williams and Sonia Wilson.

LC127. APOLOGIES (Agenda Item 1)

Apologies for absence were received from Lee Bojtor, Niall Bolger (for whom Robin Payne substituted), Paul Bridge (for whom Jackie Thomas substituted) Peter Lewis (for whom Jennifer James substituted) Barbara Nicholls and Dr. Ita O'Donovan.

LC128. MINUTES (Agenda Item 4)

RESOLVED:

That the minutes of the meeting held on 7 May 2009 be confirmed as a correct record.

LC129. TERRORISM UPDATE (Agenda Item 5)

We noted that the threat of terrorism had been downgraded to 'severe – plots on-going'. Reference was also made to media coverage of verdicts in recently concluded terrorist trials. The Police remained in a state of preparedness and asked that the public remain vigilant.

RESOLVED:

That the verbal update be noted.

LC130. OFFENDER MANAGEMENT IN HARINGEY AND UPDATE ON PPO SCHEME
(Agenda Item 6)

We received a presentation from the Haringey Probation Service on a report which had been completed in June 2008 on developing a Haringey response to reducing re-offending through a co-ordinated rehabilitation and resettlement service. The Probation Service was to become a responsible authority to the Crime and Disorder reduction Partnerships (CDRPs) with effect from April 2010 with a view to increasing public protection and public confidence.

We noted the numerical profile of offenders in Haringey as well as the Offender Assessment System (OASys) Profiles by gender, age offence type and criminogenic need. We also noted the main points of the Prolific and other Priority Offender (PPO) Scheme and the Haringey profile of non statutory offences by category for the period July 2008 – June 2009. In terms of the report's original recommendations we were

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informed that the reducing Re-offending Co-ordinator had been recruited and that a SCEB Sub-group on Adult Re-offending was in place. It was also proposed that in future OASys data be reported to SCEB on an on-going basis and that there should be discussion about the establishment of a multi-disciplinary team with a view to taking forward integrated offender management. However, the funding required to support this agenda would be dependent on the approval of a business case.

Our Chair having thanked the Probation Service for their presentation and their on-going support to SCEB, we endorsed the proposal that OASys data be reported to SCEB on a quarterly basis and Board Members then commented. It was noted that 'hate crimes' had not been included as an offence type because that had not formed part of the analysis but this category and statistics relating to it could be included in future reports. It was also noted that, in terms of criminogenic need, accommodation was ranked joint fourth of the ten categories shown and it was suggested that social environment often dictated life choices and that this might be an appropriate matter for the Re-offending Sub-group to consider.

Clarification was then sought of whether further work could be done to improve the recording of the information around ethnicity and reference made to the earlier mention of information about hate crimes we asked that these be looked in greater detail by the Sub-group.

RESOLVED:

That the report be noted.

**LC131. OVERVIEW AND SCRUTINY - RESPONSE TO HOME OFFICE GUIDANCE ON
SCRUTINY OF CDRPS / WORK PROGRAMME RELATING TO SAFER
COMMUNITIES (Agenda Item 7)**

We noted that the Council's Overview and Scrutiny Committee had considered a report on the local implications of Home Office Guidance on the scrutiny of crime and disorder. We also noted that the guidance provided a framework for the development of a closer relationship between Crime and Disorder Reduction Partnerships (CDRP's) and scrutiny.

We were informed that the Overview and Scrutiny Committee would be the designated scrutiny body in Haringey that dealt with the scrutiny of crime and disorder matters. In addition there would be "task and finish" review panels which would undertake parts of the work with the Committee retaining ultimate responsibility.

We were also informed that the Committee had agreed to continue with the current Haringey practice of a joint and collective response to scrutiny recommendations on community safety issues being considered by our Board, via the Council's Cabinet, and co-ordinated by the Council's community safety team. The Committee had taken the view that that as the CDRP would normally be acting as an integral part of the local strategic partnership it would be included in the general protocols relating to the scrutiny of them and local improvement targets thus obviating the need for a separate protocol for CDRP matters. Having endorsed the Committee's decision that closer links needed to be developed with the Consultative Police Community Group, we

RESOLVED:

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That the report be noted.

LC132. CRIMINAL JUSTICE AND IMMIGRATION ACT (Agenda Item 8)

We received a presentation from the Youth Offending Service on the Criminal Justice and Immigration Act 2008, the main provisions of the Youth Rehabilitation Order (YRO) and the Scaled Approach and its implications for our Board members.

We were informed that the key aspects of the Act were changes to the purposes of sentencing, the introduction of the Youth Rehabilitation Order (YRO), changes to Referral Orders, the Youth Conditional Caution as well as custody-related changes Anti-social behaviour, Youth Default Orders and Rehabilitation of Offenders Act updates.

We were also informed that the YRO was intended to simplify juvenile sentencing structure with a sentencing proposal tailored to individual risk and need as well as a menu of interventions to tackle offending behaviour including provision for robust community sentences which could be used on multiple occasions by adapting the 'menu'. The YRO replaced a number of existing Orders and carried with it a variety of requirements.

With regard to a scaled approach evidence suggested that interventions were more effective when the level and intensity of intervention was matched to an assessment of the risk of re-offending, was focused on the risk factors associated with offending and mirrored the adult sector tiered framework of interventions. The YRO required a more tailored and targeted approach to the proposals made in court reports. Interventions would be designed to reduce the likelihood of re-offending reduce the risk of serious harm to others support the new sentencing framework tailor intervention to individual risk and need. The anticipated benefits of the YRO were –

- More efficient and effective allocation of Youth Offending Team (YOT) resources
- Fewer young people in custody
- Strengthened case management across the youth justice system
- Improved practice in assessment quality, pre-sentence reports and intervention planning.

Through these benefits there would be reduced re-offending and reduced risk of serious harm leading to increased public confidence.

Our Chair thanked the Youth Offending Service for their presentation and sought clarification of how track would be kept of the new Scaled Approach following the implementation date in response to which it was confirmed that our Board would be expected to play a monitoring role.

RESOLVED:

That the report be noted.

LC133. QUARTER 1 PERFORMANCE AND PROJECT EXCEPTION REPORT (Agenda Item 9)

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We noted that the key performance issues against the improvement targets for Quarter 1 were most serious violent crime which was showing a downward trend due to problems with youth related violence earlier in the financial year and the change in classification to include where an object was perceived, intimidated or used. Also, although acquisitive crime performed well overall in the first quarter, there were concerns about achieving performance throughout the year relative to last year's successes and about maintaining reductions against burglary and robbery simultaneously during a recession.

We were also informed that the current year was the final year of the LAA stretch target agreement in relation to performance on personal robbery and domestic violence. While the robbery target had already been exceeded close monitoring of changes would be required. Haringey had recently re-negotiated the target to reduce repeat victims of domestic violence which was based on a flawed calculation. The newly agreed should now be within reach and also be closely monitored.

We were pleased to note that the ratings for project delivery were predominantly good although there had been some delay in recruiting a CCTV Manager and a Reducing Re-offending officer. While the problem solving budget had been slow to spend a number of projects had now been approved and bids were underway for others. There remained uncertainty about the delivery of Victim Support services to young people as the committed funding of certain posts within the Youth Offending Service was for the first half only of the financial year.

Discrepancies between figures reported to the Board and those reported to the Council's Cabinet were a question of timing only. Concern was expressed about funding issues and the likelihood of reduced levels of grants in the next financial year. Particular disquiet was voiced about the need for partner agencies to give some form of undertaking in relation to the continued support for agreed long term projects.

RESOLVED:

1. That the report be noted and a half year performance report and full finance update be presented to the Board in November.
2. That a specific more detailed report on individual projects be brought back to a future meeting of the Board.

LC134. HARINGEY'S CRIME AND DISORDER INFORMATION SHARING PROTOCOL
(Agenda Item 10)

We noted that the purpose of the report was to provide an update on the work that had been undertaken relating to Haringey's Crime and Disorder Information Sharing Protocol and sought our approval prior to its submission to the Haringey Strategic Partnership Board in November 2009.

In response to a question about the changes being proposed we were informed that these were not considered to be significant but were more concerned with practical changes to make the protocol more user friendly including by reducing and simplifying

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the number of forms used and by simplifying the language used with the removal of legalistic terminology to make the forms less daunting.

Concern was expressed that the protocol failed to address the ethos of sharing personalised information in sufficient depth and did not define whether for this purpose 'information' was written material only or if it included other sources such as CCTV footage. We were of the view that a greater input was required from the Community Safety Unit that some reference to domestic violence needed to be included and reference was made to the recurring theme in serious case reviews about the failure of agencies involved to share information. Disquiet was also voiced about the lack of clarity concerning the role of the voluntary/community sector in the protocol.

RESOLVED:

1. That the report be noted.
2. That a further report addressing the issues outlined above be submitted in November following further consultation with relevant partner organisations.

LC135. FINAL ANALYSIS OF PLACE SURVEY - WHAT IT MEANS FOR THE SAFER COMMUNITIES PARTNERSHIP (Agenda Item 11)

We received a presentation on the Highlights from the Place Survey and we noted the following key messages –

- Satisfaction with the Council and perceived value for money were near the bottom in London environment (Key drivers of satisfaction were litter and social housing)
- An issue with local public services not just the Council (few people thought they received respect and consideration)
- Satisfaction levels with area, and anti social behaviour orders were not universal (black and minority ethnic residents and social renters were less positive)
- Emergency/health services were rated less well than the London average
- Housing was a key issue (this was lower in Haringey than almost anywhere else in London)
- Satisfaction with the area had increased
- Fewer residents now thought there were problems with anti social behaviour
- Community cohesion and feeling safe outdoors were near the London average
- Haringey residents were more likely to feel empowered in decision making than elsewhere in London
- There were some successes in the services provided:
 - Waste collection was important, and was perceived in an increasingly positive light here (while London-wide ratings had remained static)
 - Consistent improvements in sports & leisure services
 - Satisfaction with other services was steady, no better or worse

While we were pleased to note that fewer people were concerned about anti social behaviour we were disappointed that satisfaction with the Council and with some key services including the Police and the Fire Service were below the London average. Board members commented that a piece of work needed to be done to improve communications and to challenge perceptions especially those of younger residents and tenants who tended to rate cohesion more negatively. Reference was made to the need to recognise that people identified with the area I which they lived and for

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information to be localised In this connection reference was made to an initiative by Homes for Haringey to produce information at estate level. Reference was also made about the production and distribution of collegiate information and how the partner statutory agencies might involve the voluntary/community sector which would have a key role in the dissemination of information and influencing perceptions. We noted that the survey would be conducted again in a year's time so there was a chance to challenge perceptions although there was much work to be done.

RESOLVED:

1. That the presentation be noted.
2. That Board Members be invited to share the highlights of the Place Survey with their respective organisations and that the question of influencing perceptions be raised at the Board's Performance Management Group.

LC136. RESPONSE TO SWINE FLU (Agenda Item 12)

We received a verbal update and were advised that Phase 1 of the epidemic was considered to be over and preparations were in hand for Phase 2 which was now expected in mid-October. Lessons had been learned from Phase 1, the strain of flu had been much milder than expected but still posed a serious threat to certain groups of people.

RESOLVED:

That the report be noted.

LC137. FLOOD CONTINGENCY PLAN (Agenda Item 13)

We noted that the Department for the Environment Food and Rural Affairs had required that Multi-Agency Flood Plans were prepared for all areas susceptible to flooding. The Haringey Multi Agency Flood Plan would support the London Regional Flood Response Framework which governed how widespread or severe flooding in London would be addressed and would set out how emergency services, the Council, NHS and other partners would work together.

We also noted that the document was an operational plan and would require agreement from all key statutory partners. Consultation was on-going to ensure the Plan reflected the actions to which all partners could reasonably commit. The Plan would be a public document with the intention of re-assuring the people of Haringey that the Partnership was ready for the risk of flooding.

RESOLVED:

That the report be noted.

LC138. UPDATE FROM PARTNERSHIP BOARDS (Agenda Item 14)

We considered a report which outlined the key issues and developments from the main sub-boards which reported to our Board.

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RESOLVED:

That the report be noted.

LC139. PROGRESS ON RESPONSE TO THE RECESSION (Agenda Item 15)

We received a verbal update on the progress on the response to the recession and we noted that a report on this matter would be submitted to the Haringey Strategic Partnership Board on 5 November.

LC140. ANY OTHER BUSINESS (Agenda Item 17)

1. Crown Prosecution Service

We welcomed Hywel Ebsworth and Rohan Sankey from the Crown Prosecution Service and we agreed that they be invited to attend future meetings of our Board.

2. London Week of Peace – 20/27 September 2009

We noted that there were a number of events to celebrate the London Week of Peace including –

- London Peace Debate (21 September)
- Peace Awards (23 September)
- Sponsored Run/Walk (26 September)
- Trafalgar Square Events (27 September)

LC141. DATES OF FUTURE MEETINGS (Agenda Item 18)

RESOLVED:

That it be noted that future meetings of the Board were scheduled for 19 November 2009 and 4 February 2010.

The meeting ended at 13.05 hours.

NILGUN CANVER
Chair

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Meeting: Safer Communities Executive Board (SCEB)

Date: 19th November 2009

Report Title: Half-year performance and project exception report

Report of: Claire Kowalska, Community Safety Strategic Manager

1. Purpose of the report (That is, the decision required)

To inform the SCEB of performance year-to-date (April – September 09) against the key community safety targets

2. State link(s) with Other Plan Priorities and actions and /or other Strategies:

- 2.1. Addressing the prevention and reduction of crime, the fear of crime, the harm caused by drugs and alcohol and anti-social behaviour are all key parts of the cleaner, greener and safer priority. Collectively, these remain top priorities for residents

3. Recommendations

- 3.1. That SCEB note the highlights and the mitigating actions to address the areas of concern

4. Summary – See purpose of the report above

5. Chief Financial Officer Comments (N/A)

There was insufficient time to secure comments from the CFO directly. However, all planned actions are deliverable within agreed and existing budgets, primarily through the Area Based Grant.

6. Head of Legal Services Comments (N/A)

There are no areas of obvious concern from a legal perspective

7. Head of Procurement Comments – [Required for Procurement Committee]

N/A

8. Equalities & Community Cohesion Comments

People from black and ethnic minority communities, and young people, have a disproportionately high risk of becoming a victim of crime. In addition, women and older people tend to suffer from higher levels of anxiety about crime. There are several actions which directly address this and these include: Targeted interventions of the most vulnerable streets and houses in the borough; an increase in outreach to young people by Victim Support; development of the third party reporting process for hate crime; delivery of the Preventing Violent Extremism agenda; increased response by the YOS to ethnic changes in their caseload; additional support with resettlement for non-statutory offenders. A Scrutiny Review of support to victims is currently underway in the borough.

9. Consultation

All issues relating to performance are shared and discussed with the multi-agency Performance Management Group (PMG), reporting to the SCEB

10. Service Financial Comments

A high proportion of the Safer Communities Service is funded externally and through the Area-Based Grant (ABG). This leaves the Service without the security of stable and ongoing funding. Reductions on external grants (e.g. National Treatment Agency funds for drug treatment services) result in some areas of work being particularly vulnerable.

11. Use of appendices /Tables and photographs

A system-generated traffic light chart is attached with further detail
A project/budget highlight report is also attached

12. Local Government (Access to Information) Act 1985

12.1. Background papers are as follows:

Cutting Crime: Home Office Strategy 2008-2011
Safer for All Strategy 2008-2011
National Drug Strategy 2008-2011

13. Background

13.1 The Safer Communities Partnership is responsible for a number of key targets under the Local Area Agreement (LAA). These are:

NI 15 – serious violent crime
NI 16 – serious acquisitive crime
NI 21 - perception of how well the police and local authority deal with crime and ASB in the local area
NI 35 - preventing violent extremism
N 40 - numbers into effective drug treatment
NI 111 – reduction in young people (aged 10-17) entering the youth justice system

- 13.2 In addition, there are two stretch targets that expire in March 2010: Reduction in repeat victimisation for domestic violence (and increased detections); reduction in personal robbery. There is also a locally agreed target to increase support to young victims.
- 13.3 The multi-agency Performance Management Group (PMG) will also monitor related targets, such as hospital admissions for alcohol-related problems and the preparedness of the borough for emergencies.
- 13.4 Q2 has seen some notable successes, such as the decrease in personal robbery and in the number of young people entering the youth justice system, despite the economic downturn. There are, however, some considerable challenges this year as outlined in section 18 below. Foremost among these is the outbreak and continuation of gang-related violence in young adults in the borough and across neighbouring borders. There has also been an increase in organised gang related shootings involving the Turkish and Kurdish communities. These crimes are measured separately from NI15. While reported knife-related crime has dropped this quarter, gun crime has seen substantial increases linked to the above. These issues are being dealt with on a daily basis through intensive problem-solving and should be monitored closely by the PMG.

14. Key highlights and successes from Q1 and Q2 in 2009/10

- 14.1 Overall recorded crime continues to fall in Haringey. It is down by 8% year-on-year and by 2% so far this year compared with last year. In addition, efforts to raise confidence and increase reporting are also bearing fruit with record numbers attending Hearthstone (set to reach close to 2,000 by year end). The self- and third party reporting process was rolled out earlier in the year and is currently being monitored.
- 14.2 Performance against acquisitive crime has been strong, despite the economic downturn, and is on target (NI 16). Personal robbery is showing a 5% decrease (503 against a target of 569) compared with this time last year. This crime predominantly affects young people with 75% of perpetrators aged 12 – 19 years and victims of a similar profile. Seasonal prevention messages and continuing work to change behaviour (e.g. fitting locks and using them; not leaving valuables in cars etc.) remain a focus.
- 14.3 Perceptions of how well we deal with crime and ASB are measured annually in the Place Survey (NI 21). However, Haringey has delivered an exceptional package of interventions and has been highly commended by the Home Office for innovative practice. This includes highly successful parenting interventions, published court outcomes, Community Payback schemes, a street drinking review, recruitment of a Victim and Witness Support Officer for ASB cases in the civil court, assistance into housing, treatment and employment through the Helpdesk and a forthcoming community safety newsletter focusing on confidence and achievement. In addition, ASB issues of concern are being dealt with through local problem-solving groups e.g. ongoing disturbances outside Wickes; tackling dangerous dogs and strong action around crack house closures.

- 14.4 The programme to address violent extremism is developing steadily and Haringey is on track to achieve level 3 as per the agreed target (NI 35). We are currently at level 2 on the delivery scale. Training is being planned for front-line staff to support the main objectives of the programme. These entail challenging ideology; disrupting those who promote extremism; supporting individuals, who are vulnerable to recruitment; and addressing the grievances that ideologues are promoting.
- 14.5 Haringey is progressing well this year with the challenging target of preventing first time entrants to the Youth Justice System aged 10-17 (NI 111). Haringey has reduced the number to 170 during the first six months of the year against an annual target of no more than 423. This is, therefore, looking very positive. It must be noted that the official figures await full confirmation from the Youth Justice Board and these can vary slightly from the police generated figures above. A key success factor has been the YOS 'triage' project. Since August, 44 referrals have been made by trained youth staff working in custody suites and 37 of the 44 young people were deemed suitable for an alternative intervention programme. Further intensive intervention programmes are running as part of the Challenge and Support scheme. It should be noted that many of the young people engaged in gang-related crime are in the 18-24 age bracket with several over 18.
- 14.6 The original target for repeat victims of domestic violence had a flawed baseline which has now been renegotiated with the Home Office. The new target is an achievement of no more than 150 repeats recorded in the 12 months to March 2010. This is a rolling annual target and Haringey is currently averaging 114 repeats in the first six months of the year. This will be monitored closely, along with ensuring steady performance on our detection rates. This target and the one below are subject to a performance reward grant.
- 14.7 The stretch target for personal robbery was based on projected figures that have already been exceeded i.e the target is to achieve no more than 1,557 offences by March 2010 (based on 3 annual reductions of 2.6%). As of 2008/09 Haringey's outturn was 997 or 36% (560 fewer) below target. Current performance is projected to easily exceed the target.

The most recent police scorecard covering the period 1st April - 27th September 2009 reports a figure of 503 which puts us on track to deliver this target. The police do not publish a monthly performance report that meets the HSP reporting timescales.

- 14.8 The Emergency Planning and Business Continuity Team has been working hard to ensure that the borough responds appropriately to swine flu. NHS Haringey has been very appreciative of the support of the Council, and our work with social care providers was particularly praised by the Health Protection Agency. The borough Multi-Agency Flood Plan has completed (awaiting CEMB approval) despite the additional pressures. Swine flu has created many opportunities to raise awareness of the need to plan for emergencies, and the team is working hard to ensure this message gets out to the community.

15. **Issues and areas of concern**







- 15.1 As previously stated, the number of recorded most serious violent crimes has been of utmost concern this financial year and remains the top priority (NI 15). At the end of Q2, Haringey had 250 recorded offences against a target of 169 and the trend is predicted to worsen in the short-term. A joint Haringey and Enfield violence action plan is being delivered and monitored through the Operation Swift Gold Group. Intense and regular problem-solving is underway involving service departments and key partners. These officers are now taking ownership of the key named individuals ranging from 15 – 24 years. Specialist mediation is also running with the parents and the PMG is considering committing additional resources to engagement programmes with the older age group. This will be an exceptionally challenging target to meet.
- 15.2 Performance data for the number of problematic drug users in effective treatment (i.e. treated and retained for at least 12 weeks) is published with a delay of 4 months (NI 40). The target for year end 2009/10 is to have at least 1,108 users in treatment. Whilst Haringey already has a rolling figure up to the end of May 09 of 1,012, the number of new clients has been declining. This follows a trend across London and all services that are commissioned by Haringey DAAT are reviewing actions to address this. The trend is being monitored on a monthly basis.
- 15.3 Haringey missed its target to reduce the rate of admissions to hospital for alcohol-related problems in 2008/9 by 51 admissions (NI 39). Updates are received one quarter in arrears so the full half-year will not be available until December 09. Q1 performance for 09/10 was 433 admissions per 100,000 residents which was higher than in any quarter during 2008/09. It should be noted, however, that a large number of new admissions are the result of long-term drinking and increased effort and investment has been made in assisting this cohort. Local analysis shows that the main causes of admission relate to mental and behavioural disorders and cardiovascular disease. The DAAT and partners have significantly increased interventions in A&E, provision of detox facilities, the COSMIC service for families, outreach and social marketing campaigns. A further £100K from the Area-Based Grant and matched £60K from Haringey PCT is being invested in overall alcohol harm reduction this year.
- 15.4 Victim Support has been commissioned to deliver a 5% increase in support to young victims. This is done through liaison with schools, outreach and an increase in 1-2-1 sessions with the relevant young people. After a positive start in Q1 (increase in clients seen from 29 to 36), there has been a decline in Q2 (down to 21). Uncertain funding from Haringey's Children and Young People Service resulted in a resignation. Continued funding to year end has now been approved but this work will have to be built up again. In addition, Victim Support is undergoing a national restructure involving clusters in London and the dissolution of the current Borough Manager's role. We anticipate that new arrangements will be in place during December but service levels may be affected.
- 15.5 The sanctioned detection rate for domestic violence is subject to a reward grant by the end of this financial year. From an exceptional high of 50% last year, this has now slipped from Green to Amber and was running at 36.8% against a target of 38% at the end of Q2. This performance has subsequently improved and is on track to achieve. This will be monitored closely by the PMG.


16. Project Highlight Report (copy attached)







- 16.1 All project leads report on a quarterly basis against agreed milestones and a spend plan, submitted at the start of the year.
- 16.2 In Q2, all projects were rated Green or Amber overall with the following two areas of delivery marked as Red.
- 16.3 Attempts to recruit an overall strategic manager for CCTV have been unsuccessful. The future of this position is under consideration and arrangements for under-spend are currently being discussed at the higher HSP strategic partnership level (Haringey Strategic Partnership).
- 16.4 The problem-solving budget has been slow to spend with some invoices still outstanding. The model has been highly successful in problem resolution and strengthening partnership working but only some of the identified problems have required funding rather than a different way of working.
- 16.5 At a recent meeting of the PMG, however, several bids were agreed. Chief among these were two bids to directly address the gang-related violence raised at point 15.1, specifically youth engagement work with young adults. This fund now has a minimal amount unallocated for this financial year and the PMG agreed that this should be used to address the priorities arising from the new strategic assessment and/or evidence led requests from the Zonal Steering Group. Improvements to the governance and turnaround time for investment decisions are being looked at to ensure that best practice for commissioning is adopted.
- 16.6 In line with previous years, the SCEB also received a capital fund of £121K, which was not announced until well into the financial year. This was put to tender in the Summer and a final decision on successful bids was made at the recent PMG. The main projects approved are listed below. These all strongly support the priorities in the Safer for All strategy and Local Area Agreement:
- : Overt surveillance of priority Anti-social behaviour
 - : IT training equipment for empowering Muslim women
 - : Priority anti-burglary projects
 - : Swift response monitoring and support system for vulnerable victims including victims and those at risk of domestic violence
 - : Matched fund to continue the Open Air Gym on the Campsbourne Estate
 - : Inter-generational community project
 - : Woodwork project to assist offenders into work



Safer Communities scorecard

Generated on: 21 October 2009

Ref.	Short Name	2008/09		Q1 2009/10		Q2 2009/10		Traffic Light Icon	Long Term Trend Arrow	Latest Note
		Value		Value	Target	Value	Target			
L0036	No. of Personal Robberies – YTD (Stretch)	997	282	503	389	569				<p>This figure of 503 is taken from the most recent MPS TP Scorecard covering the period 1st April - 27th September 2009 and is used as a proxy for Q2 September 2009. The MPS do not publish a monthly performance report that meets the Covalent reporting timescales.</p> <p>This represents a 5.3% reduction compared to the same period last year.</p> <p>It should be stressed that the Stretch target was based on projected figures that have already been exceeded i.e. the Stretch target is no more than 1,557 offences by March 2010 (based on 3 annual reductions of 2.6%). As of 2008/09 Haringey's outturn was 997 or 36%(560 fewer) below the Stretch target. Current performance is projected to easily exceed the Stretch target.</p> <p>The number of one to one appointments delivered during Q1 increased to 35 (from 29 during Q4 08/09).</p> <p>The figures from Q1 for clients seen show an increase of 24% on Q4 (from 29 to 36) but a decrease compared to Q3 (down from 42). The poor figures for clients seen in Aug, Q2 for 09/10 resulted in a reduction on Q1 09/10.</p>
L0123a LAA Local	Victim Support Services for children & young people - No.of 1:1 appointments		36	21	10% increase	5% increase				
L0124 LAA stretch	Increase the proportion of incidents of domestic violence which result in sanction detections (2007-2010 stretch target)	50.3%	36%	36.8%	38%	38%				<p>This figure of 36.8% (337 SDs) is taken from the most recent MPS TP Scorecard covering the period 1st April - 27th September 2009 and is used as a proxy for Q2 September 2009. The MPS do not publish a monthly performance report that meets the Covalent reporting timescales.</p>

L0125(LAA Local)	Repeat victimisation of domestic violence (2007-2010 stretch target)	273	106	112	124	112					It should be noted that this is a rolling annual target i.e. each monthly return is a count of the number of repeats for the preceding 11 months. Using the revised baseline of 142 repeat victims (agreed with GOL) this indicator set to exceed the 3 year target of 371 repeats between April 2007 and March 2010. There were 102 repeats for 2007/08 (24% lower than the annual target of 135) and 119 repeats during the second year 2008/09 (5% lower than the annual target of 125). Hence the real target for 2009/10 is no more than 150 repeats - i.e. no more than 150 repeats recorded in the 12 months up to March 2010 – in order to hit the 371 target. We are currently averaging 114 repeats for the first 6 months of this financial year.
NI 15	No. of recorded most serious violent crimes	414	129	100	250	169					This figure of 250 is taken from the most recent MPS TP Scorecard covering the period 1st April - 27th September 2009 and is used as a proxy for September 2009. The MPS do not publish a monthly performance report that meets the Covalent reporting timescales. This represents a 42% increase compared to the same period last year A partnership approach to violence and gangs continues to be delivered. The gangs and violence problem solving group has expanded its remit to include cross borough issues. - A joint Haringey and Enfield violence action plan is currently being delivered and monitored through the Operation Swift gold group. - The Safer Schools Partnership Weapons Awareness Project started on 22nd September. The project will run until March 2010 and all year 10 students will benefit.
NI 16	Serious acquisitive crime rate (per 1,000 population)	36.6 (8252)	7.9	9	17	18.1					This figure of 17 per 1000 residents (3,853 offences) is taken from the most recent MPS TP Scorecard covering the period 1st April - 27th September 2009 and is used as a proxy for September 2009. The MPS do not publish a monthly performance report that meets the Covalent reporting timescales.
NI 17	Perceptions of anti-social behaviour	28.3%	Not measured for Quarters			30%					Final published Place Survey result from Communities and Local Government

NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	28.2%	Not measured for Quarters		32%	-	-	Final published Place Survey result from Communities and Local Government
NI 35	Building resilience to violent extremism	2	Not measured for Quarters	2	3			Self evaluation has been completed and average score submitted to DCLG Data Interchange Hub.
NI 39	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm	1,630 per 100,000 population (51 above target of 1,579)	433 per 100,000 population	See 'Latest Note'	See 'Latest Note'			The latest provisional figures from NWPFO on NI39 are available for 08-09 financial year. The data indicates we have missed the target by 51 admissions for that period with admissions per 100 000 population at 1630 against the target of 1579. The local estimate derived from PCT SUS data for the Q1 in 09-10 shows admissions at 433 per 100,000. This is higher than any quarter in 2008/09 and if the admissions continue to be as high the yearly target will not be met.
NI 40	Number of drug users recorded as being in effective treatment		1045	1024	1024	-	-	The current figure is 1012 (3% reduction from 2008/09) against the end of year target of 1108. The latest data published in October 09 is for the 12 month rolling period from June 08 to May 09.
NI 111	First time entrants to the Youth Justice System aged 10-17	423	86	Direction of travel	84			On target

NI 117	% of 16 to 18 year olds who are not in education, employment or training (NEET) (2007-2010 stretch target)	6.8%	7.6%	10.4%	8.1%	10.4%			All figures for September should be viewed with a degree of caution, as they are inevitably distorted by the large seasonal spike in Not Knowns (see note below) that occurs every September (and to a lesser extent October). This is the result of the influx of the new cohort of 16 year olds, whose currency has expired and for whom no new destination has yet been established. 1. September 2009 NEET was 8.1% which is below last month's 8.4%. It is slightly above last September (8.0%), and below the target level (10.4%). 2. The actual number of NEETs this month was 289, which is 9 (3%) higher than last month, and 10 (4%) higher than last September (within a total cohort 3% down on last September). Not Known (definition) The destination of the person is unknown and no information can be gained from other reliable sources about his/her whereabouts. This category is used to record those young people who, for example, have completed a course at college but their new destination has not yet been determined.
NI 140	Fair treatment by local services	60.8%	Not measured for Quarters			62.6%	-	-	Final published Place Survey result from Communities and Local Government
NI 1	% of people who believe people from different backgrounds get on well together in their local area	75.6%	Not measured for Quarters			77.9%	-	-	Final published Place Survey result from Communities and Local Government
QoL23 NI 4	% of people who feel they can influence decisions in their locality	40.3%	Not measured for Quarters			42.9%	-	-	Final published Place Survey result from Communities and Local Government
NI 6	% of people who take part in formal volunteering at least once a month.	21%	Not measured for Quarters			22.7%	-	-	Final published Place Survey result from Communities and Local Government. No target was set for 2008/09.
NI 7	Environment for a thriving third sector	18.9%	Not measured for Quarters			21.9%	-	-	No target was set for 2008/09, this performance will act as baseline for future years. Targets for 2009/10 and 2010/11 are now set.

Project Highlight Report
Period: July - September 2009

QUARTER 2 PROJECT HIGHLIGHT REPORT - SAFER COMMUNITIES

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	Projects	Project Manager	Monitoring Return										Budget				Total Budget 09/10	Spend To Date	Budget Left to Spend	Project objectives/targets 09/10	Year to date	Comments
			People at the Heart of Change	An Environmentally Sustainable Future	Economic Vitality and Prosperity Shared by All	Safer for All	Healthier People with a Better Quality of Life	Last Quarter	This Quarter	Timescale	Resources	Issues	Risks	Budget								
	Community Safety CCTV Management	Ann Cunningham						A	A	A	G	R	R	£30,000	£14,000	£16,000	To manage the operation, monitoring and evaluation of the Council's public area, traffic management and other CCTV systems, according to the CCTV strategy, code of practice and protocols.			Issue: Recent recruitment for a CCTV Manager was unsuccessful and the situation is under consideration.		
						✓											To achieve and maintain high professional and technical standards in all aspects of the CCTV operations, using up to date knowledge of relevant legislation, guidance and technical standards.					
																	To be the main source of advice, expertise and provide practical support to Council departments and its partners for CCTV and related matters.					
																	To have in place comprehensive and effective performance management systems to ensure that service delivery meets corporate and business plan priorities and targets and agreed working procedures, service levels and contractual requirements.					
	Problem Solving	Claire Kowalska				✓		A	A	A	G	R	R	£205,000	£3,000	£202,000	Problem solving methodology to be widely implemented across all partners			Budget: This has been slow to spend but decisions have been made since the end of Q2. See performance and project exception report for details		
																	Problem solving projects to be evaluated to identify and promote success and learn from mistakes					
																	Problem solving initiatives to reflect borough and local (ward) priorities					
	Haringey Police Provision	Ian Kibblewhite (Met Police)				✓		A	G	G	G	G	A	£365,000	£164,993	£200,007	Reduce crime types in line with targets set by MPS, GoL and the agreed targets under the LAA			Budget: seasonal performance variations and demand against the		
																	Deliver enhanced and additional police response to relevant crime types in order to meet the required reductions					
																	Continue to develop the problem solving approach to identified problems and issues as they arise					
																	Direct work based on intelligence and information trends as identified by the Partnership Data Report and Police Borough Intelligence Unit Problem Profiles					
																	Deliver monthly monitoring to the partnership around the relevant crime types and trend analysis			Budget: seasonal performance variations and demand against the		

Projects	Project Manager	Monitoring Return	People at the Heart of Change An Environmentally Sustainable Future Economic Vitality and Prosperity Shared by All Safer for All Healthier People with a Better Quality of Life						Last Quarter	This Quarter	Timescale	Resources	Issues	Risks	Budget	Total Budget 09/10	Spend To Date	Budget Left to Spend	Project objectives/targets 09/10	Year to date	Comments
			People at the Heart of Change	An Environmentally Sustainable Future	Economic Vitality and Prosperity Shared by All	Safer for All	Healthier People with a Better Quality of Life														
																			Contribute to the "Safer for All" strategy outcomes		Serious violent crime issues are being constantly monitored and spend variance may be undertaken during Q3
Safer Communities Provision	Claire Kowalska																		To prevent and reduce serious violent crime (non-domestic).		
																			To prevent and reduce serious acquisitive crime (residential burglary, theft of and from motor vehicles and robbery.		
																			To reduce re-offending through improved and co-ordinated rehabilitation and resettlement services for adults (especially short term prisoners not subject to probation support)		
						✓			A	G	G	G	G	A	G	£430,000	£153,713	£276,287	To measurably improve perceptions of how the local authority and police deal with anti-social behaviour and increase confidence in the CJ agencies locally		
																			To co-ordinate engagement and marketing activity across key partners		
																			To maximise resources and value for money in delivering agreed partnership priorities		
																			To promote and embed a problem-solving and intelligence-led approach		
																			To regularly monitor and respond to changes in performance		
Anti-Burglary Support Project	Steve Fallon (Care & Repair)																		To provide a home visiting service to persons aged 55yrs plus.		
																			To conduct security and safety audits at the homes of burglary victims and to implement the recommendations.		
						✓			G	G	G	G	G	A		£40,000	£18,865	£21,135	To follow up security survey and ensure recommendations have been maintained.		
																			By the end of the financial year 2010 the project would have received 200 enquires, visited 150 clients and improved security and safety to 150 households.		Variances: Purchased additional equipment but waiting for invoice - this will be shown in Q3
Addressing and Reducing Domestic Violence	Eve																		Increase women and children's safety		
																			Hold abusers accountable		
						✓			G	G	G	G	G	G		£82,400	£21,888	£60,512	Undermine social tolerance/approval of Domestic Violence and Gender Abuse or actions which challenge inaction by either individuals or organisations		

Project Highlight Report

Period: July - September 2009

Monitoring Return															Project Manager	Projects	Year to date	Comments
People at the Heart of Change	An Environmentally Sustainable Future	Economic Viability and Prosperity Shared by All	Safer for All	Healthier People with a Better Quality of Life	Last Quarter	This Quarter	Timescale	Resources	Issues	Risks	Budget	Total Budget 09/10	Spend To Date	Budget Left to Spend	Project objectives/targets 09/10	Year to date	Comments	
															Provide children and young people with the knowledge and skills to build relationships based on respect, mutual understanding, with shared power and a commitment to non-violence			
															Combat gender abuse			
															To investigate all cases of ASB in both the public and private sector as well as non tenure specific incidents (e.g. public spaces).			
															To work closely with other partners, particularly the police to tackle community issues			
															To carry out a programme of education for young people on the effects ASB on others and what to do if subjected to incidents of harassment or bullying.			
															The parenting programme will continue to offer support to more prolific families engaging in ASB activity to change behaviour and improve parenting skills.			
															To undertake the 'triple track' approach in dealing with ASB as outlined by the DCSF/Home Office.			
															To deliver key services to victims in partnership with the statutory and voluntary sector. To contribute to key national and local priorities and targets, especially through reducing repeat victimisation and the prevention of victim turned perpetrator. To deliver specialised support to young people, BME and young victims of crime with an emphasis on serious crime			

Project Highlight Report
Period: July - September 2009

Projects	Project Manager	Monitoring Return	People at the Heart of Change	An Environmentally Sustainable Future	Economic Viability and Prosperity Shared by All	Safer for All	Healthier People with a Better Quality of Life	Last Quarter	This Quarter	Timescale	Resources	Issues	Risks	Budget	Total Budget 09/10	Spend To Date	Budget Left to Spend	Project objectives/targets 09/10	Year to date	Comments
																		Foreign National Work: NO OBJECTIVES GIVEN		
Preventing Violent Extremism	Sean Sweeney							G	G		A	A	G	G	£219,000	£79,872	£139,128	Understanding of, and engagement with, Muslim communities.		Variances: Lead officer cost - waiting for MPA to sign off.
						✓												Knowledge and understanding of the Preventing Violent Extremism agenda.		
																		Effective development of an action plan to build the resilience of communities and support vulnerable individuals.		
																		Effective oversight, delivery and evaluation of projects and actions.		
Drug and Alcohol Misuse	Marion Morris																	To build the capacity of the partnership to lead on the delivery of the Adult Drug Treatment Plan		
																		To develop meaningful carer/user involvement in the planning, commissioning and monitoring of adult treatment services		
																		To ensure that DAAAT is delivering services which offer value for money		
																		To improve the partnership structures for planning and commissioning of Young People's Substance Misuse prevention and treatment services		
																		To improve local needs assessment process by ensuring that it is in line with nationally agreed guidance in order to improve the knowledge base for commissioning young people's substance misuse services		
																		To ensure that the Children's and Young People's treatment model is widely understood and works as an integrated, holistic system rather than a collection of individual services		
																		To reduce alcohol-related health harm		
																		To reduce alcohol-related harm to children and young people		
																		To reduce alcohol-related mortality		

Project Highlight Report
Period: July - September 2009

Projects	Project Manager	Monitoring Return											Total Budget 09/10	Spend To Date	Budget Left to Spend	Project objectives/targets 09/10	Year to date	Comments
			People at the Heart of Change	An Environmentally Sustainable Future	Economic Viability and Prosperity Shared by All	Safer for All	Healthier People with a Better Quality of Life	Last Quarter	This Quarter	Timescale	Resources	Issues	Risks	Budget				
			Note: Traffic light annotation is based on the following: Green Status- the project is on schedule to deliver agreed milestones/outcomes in line with the project plan Amber Status- the project has encountered some issues which could affect the delivery of outcomes within agreed time, cost and resources. Recovery action is underway, but has either not yet been approved or tested. Red Status- Delivery of outcomes within agreed time, cost and resources is not presently possible. The project may have stalled and requires urgent attention.															

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London Safety Plan Strategic Issues

London Fire and Emergency Planning Authority

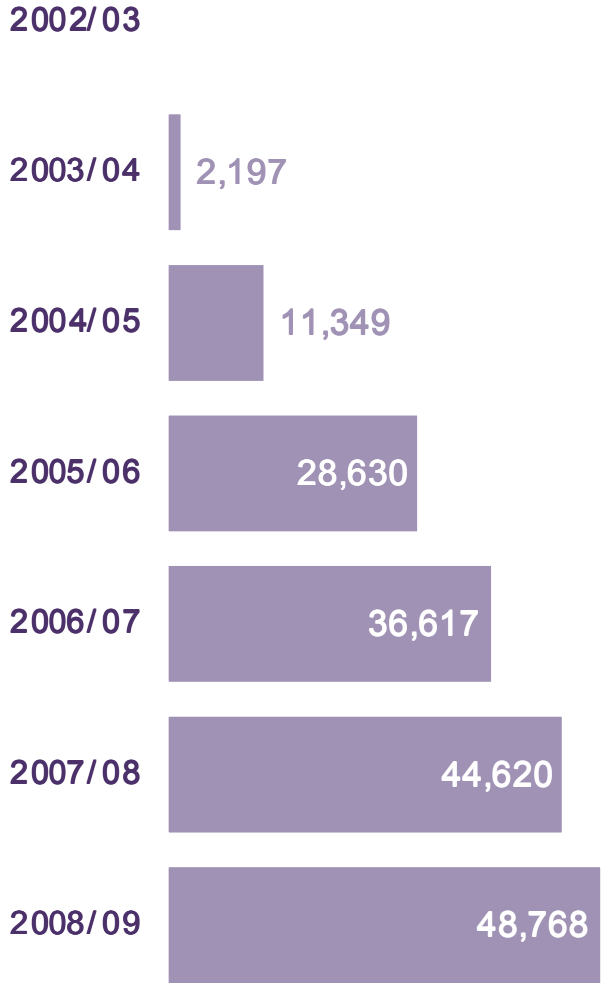
London Safety Plan 4

- Key priorities and targets for London Fire Brigade April 2010-April 2013
- Draft document available for consultation from November 2009
- Input needed on some of the ideas that might be included

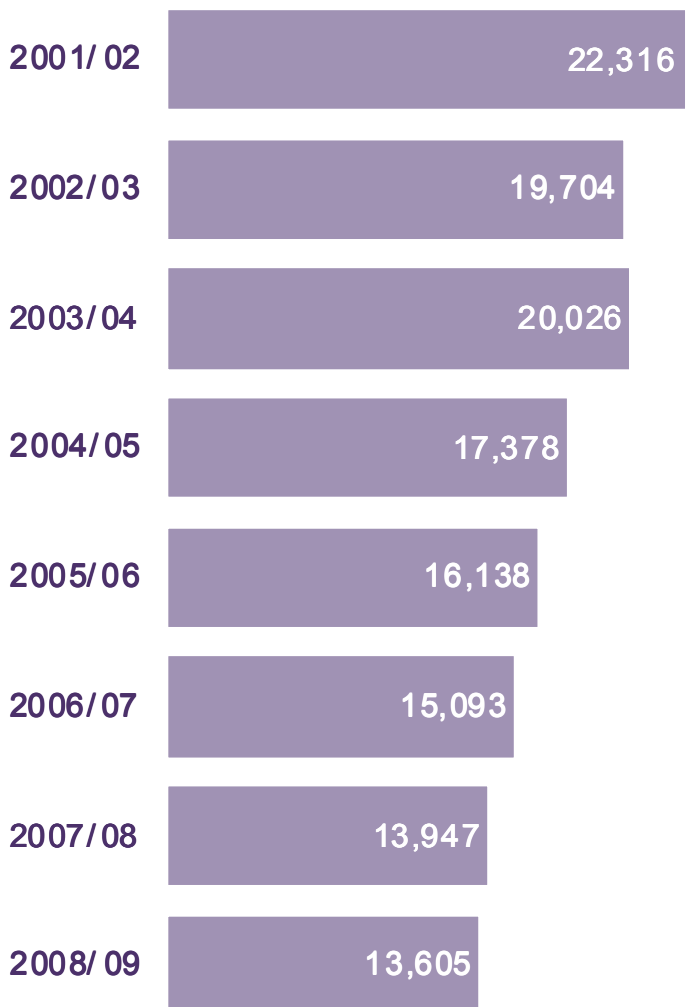
Lowest rate of fires in London for at least 40 years

**London has 4.37 fires a year per
1,000 – the lowest in the UK**

...an increase in Home Fire Safety Visits



...a decrease in serious fires



Financial performance of LFEPA

- Exceeded targets – achieved saving of £33 million in CSR 2004 period
- By end of CSR 2007 period £20m savings will be made

Pressures on the Fire Service

“Fire and Rescue Service could save up to £ 200 million without compromising safety”

Audit Commission, December 2008

Where next...

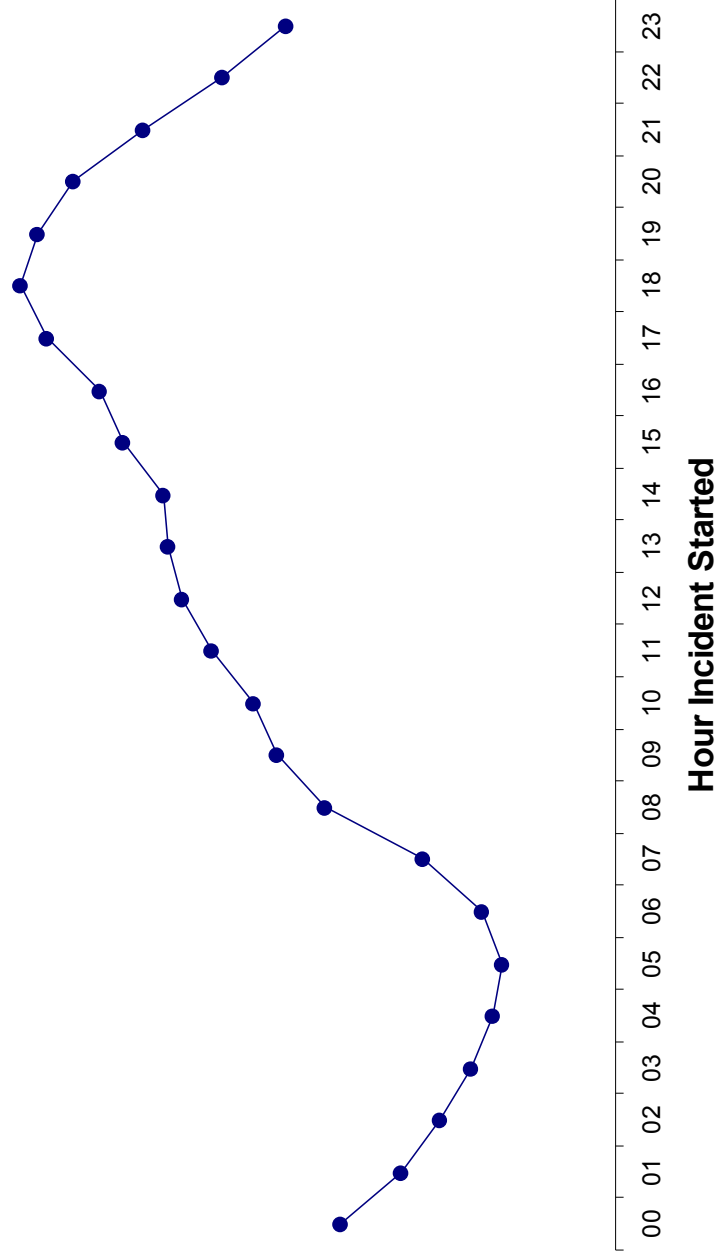
- Continued focus on community safety and fire prevention
- Greater efficiency and effectiveness
- A different, more efficient, deployment of emergency resources
- Further, more challenging performance targets
- A greater role in emergency planning

Future efficiency and effectiveness

- Significant savings needed to make budget sustainable
- Efficiency a core part of our future
- Aim to keep council tax low

Incident rates over a day

number of incidents that commence during each hour



Change resourcing patterns?

- 24/7 – full time cover by over 240 appliances
- Lower incidence of fire, particularly at night
- Differing levels of deployment over the daily cycle could improve efficiency

Our role in emergency planning

- *Already have responsibility for coordinating borough planning*
- Provide emergency planning training run exercises
- Key partner in London's overall resilience
- London Local Authority Coordination Centre (LLACC)

LLACC in action – 7 July example

- Activated the Borough Emergency Control Centres (BEECCs)
- Managed 24 hour Local Authority Gold cover and continuity
- Handled over 3,000 calls between 7 and 15 July 2005
- Collated information on local authority expenditure

Developing this role

- **Snow in February 2009**
- **Swine ‘flu**
- **Role is widening**
- **Recognition of the role is needed**

- What you can do to help shape LSP4 and future of fire service in London**
- Dedicated issue of LFEP4 update
 - Draft LSP4 published in November for public consultation
 - Your Borough Commander available to discuss these or any other issues with you

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Updates from the sub-boards

Other Violent Crime Partnership Board

In September 2009 Enfield and Haringey set up Operation Swift in response to cross borough violence. A joint action plan is in place and is being closely monitored. The plan is structured around reassurance, prevention, intelligence and enforcement.

The gang problem solving group has expanded its remit to include Operation Swift related issues. In October 2009 a multi-agency group (the Gangs Action Group) met to discuss the profiles of 10 priority individuals known to be involved in violence and gang activity and to:

- examine what interventions are in place (enforcement and prevention)
- what has worked
- what has not worked
- what needs to be done
- identify a lead agency for each individual

The profiles of these individuals were put together using information from; the Police Borough Intelligence Unit, Probation, Homes for Haringey, the Youth Offending Service, Youth Services, Children and Families, the ASBAT, the Police ASBO team, Benefits and Local Taxation and Enfield Community Safety Team. Combining information from these agencies provided the Gangs Action Group with a wide range of intervention options. The Gangs Action Group is due to meet again at the end of November.

Acquisitive Crime Partnership Board (ACPB)

A targeted communications campaign has been delivered to respond to changes in theft from motor vehicles. In 2008/9 a competition was run asking primary school children (in car crime hotspots) to design an anti-car crime poster. Theft from motor vehicles fell by 6.1% by the end of the financial year and more significantly in a 100 metre zone around the schools involved in the competition. During August and September 2009, new hotspots areas emerged. In October 2009 a postcard size version of the poster was produced including top tips for preventing car crime. This postcard was delivered to 8 primary schools in new hotspot areas. These schools also provided with an assembly plan about car crime.

The burglary sub-group of the ACPB continues to deliver the partnership burglary plan. This approach has been recognised as good practice by the MPS Problem solving advisors and members of the sub-group have been invited to deliver a workshop at the Home Office Operation Vigilance conference in November.

Domestic (and Gender Based) Violence Partnership Board

Domestic violence partner agencies and women's groups in the borough are hard at work implementing the far-reaching action plan. This includes actions to combat Trafficking, Rape, Forced Marriage and Female Genital Mutilation.

The Domestic Violence Partnership Board last met on 15th October 2009 and received updates on: A perpetrator programme being run by Haringey's Probation service specifically for Turkish speakers; services Victim Support can offer to DV survivors; the successful scheme offering ongoing support to DV survivors who need

to move out of Haringey for safety reasons, and monitoring progress of the 2nd Haringey Domestic and Gender Based Violence Strategy action plan.

Developments:-

- ❖ **Specialist DV court (SDVC)** - Haringey's SDVC started this autumn and will be formally launched once a few minor operational issues have been ironed out
- ❖ **Drive Out DV Bus/Peace Week** - We had another hugely successful Drive Out DV bus in peace week. This initiative has now been copied by the Home Office who have organised a nation wide Drive Out DV bus tour.
- ❖ **Hearthstone re-launch** - The expanded services at Hearthstone, Haringey's DV advice and support centre, are working well with 11 partners now offering additional services from this centre.
- ❖ **Multi Agency Risk Assessment Conference (MARAC)** - The MARAC is working well and we have submitted evidence to gain accreditation.
- ❖ **Independent Domestic Violence Advocates IDVAs** - We have successfully bid for funding from the Ministry of Justice to continue to fund some of the IDVA service in Haringey. MPS and Haringey Council are also funding the IDVA service using additional funding we receive for having DV stretch performance targets. We are bidding for more funding for IDVAs in future years.

Anti Social Behaviour Partnership Board

Developments:-

- Through the parenting programme the ASBAT has engaged 140 families with no further enforcement action required
- There is a much greater exchange and collaboration between youth services, including very close co-operation and information exchange on gang-related problems (including 2 workers recruited under the Challenge and Support project)
- A review commissioned into links between ASB and alcohol – commenced last month – to examine the demographic profile in the borough; including interviews with key stakeholders
- Victim Support outreach to young people and engagement with schools is progressing steadily
- Under the Home Office Justice Seen, Justice Done programme, Haringey has been awarded additional money for victim support services. A Witness Support Officer for ASB cases in the civil courts – Haringey is ahead of the game according to the Home Office
- YOS Triage prevention has begun in policy custody suites to provide expert assessment and diversion by trained professionals
- ASB is being picked up in a more joined up way through the roll out of Area Based Working Group and zonal working. Problem-solving process is active and strongly weighted towards ASB-type issues. Neighbourhood Managers are now linked in to the process, alongside enforcement officers
- The annual data assessment now includes more ASB-related data sets with more reliable and overlaid information
- The first Community Safety newsletter is due to go to all households at the end of November/early December. This will alternate every other quarter with MET Police Safer Neighbourhoods publications and stories will be reinforced

and co-ordinated. 2009/10 target is 32% satisfaction over a baseline of 28%. 20/11 up to 34%.

- The National ASB Action Plan was published end of October 2009 – incorporating the priorities outlined at the Labour Conference

Hate Crime Steering Group

On 26th February 2009, we launched a new hate crime reporting process at the Bernie Grants Art Centre, following significant consultation and unanimous support. At the launch, attendees representing a diverse range of statutory agencies and voluntary organisations signed a pledge to work together more effectively to address hate crime and encourage reporting.

This new approach is a response to the demand for a clear reporting process and greater awareness-raising of the services in place to respond to these serious and high impact crimes. Since the launch there has been a rise in reports to the Police which may in part be a result of the poster and leaflet campaign.

Developments

- Directory of local organisations that provide support to victims and witnesses of hate crime and harassment including enforcement action against perpetrators now online
- Reporting process evaluated with qualitative feedback incorporated into the hate crime section of the strategic assessment recommendations
- MPS Community Engagement Team's work to date surrounding mental health /disability linked crime is to be considered a model of best practice by the MPA
- Hate Crime Steering group has met during November 2009 with progress noted, gaps identified and actions agreed

Drug and Alcohol Action Board

The Drug & Alcohol Partnership Board is responsible for co-ordinating activity to tackle drug and alcohol related harms and is specifically responsible for delivering targets NI39, NI40 and NI38 in partnership with the CST and Probation. Good progress is being made against the Alcohol Strategy Action Plan, The Adult Drug Treatment Plan and the Young Person Substance Misuse Plan.

- **Alcohol:** Haringey did not meet the target of 1579 in 2008-9 for NI39. This is partly due to minimal investment during that period, coupled with any new investment requiring a period of time to have an impact. It is also worth noting that this target is about a decrease in the upward trend/trajectory which inevitably implies that this needs to be looked at over a number of years in order to gauge success.
- Since April 2009, new investment of 100k from the Area Based Grant to support the alcohol strategy was awarded. This has primarily been used to continue to commission, COSMIC - a service supporting children and families affected by substance misuse, a peripatetic detox nurse and targeting repeat admissions through providing continuity of care from hospital to the community/counselling. This is essentially targeting those people who are repeat admissions.

- A further £72k from the Primary Care Trust continues to support brief interventions in hospitals. The Drug and Alcohol Action Team was also successful in the application for the Home Office for migrant impact funds (MIF) and have set up a steering group to both research and set in place a strategy to deal with street drinking with a particular focus on migrants. The DAAT was unsuccessful in securing any new investment from the PCT in 2009/10 - which means that we are compromised in our ability to meet this target.
- **Adult Drug Treatment:** Haringey has a new target for NI40 of 1064 PDUs in effective treatment for 2009/10. After the first quarter we have reduced in numbers to 989 in June from a high 1024 in April. Treatment agencies are reporting a drop in users coming into the treatment system. A robust action plan is in place to increase the numbers.
- Haringey Adult Drug Misusers Needs Assessment has commenced and is due to report to the DAAT Board at December 2009.
- Young People's Needs Assessment is also underway and is due to report to the Young People's Substance Misuse Commissioning Group in December 2009.

Youth Offending Partnership Board

This board has not met since September and is due to meet in early December 2009. Progress and key information will be relayed to the board at the next meeting.



haringey strategic partnership

Briefing for:	Safer Communities Executive Board	Discussion item	
Title:	Zonal Working pilot		
Report of: Lead Officer:	Wayne Longshaw, Interim ACE Leo Kearse, x1359 Safer Communities Development Coordinator		
Date:	November 2009		

1. Describe the issue under consideration

- 1.1. To inform the Board of the national and local context of the development of locality working
- 1.2. To update the Board on the progress of a Zonal Working pilot operating in the South East of the borough.
- 1.3. To demonstrate the benefits of Zonal Working and to advocate rollout across the borough.

2. Background

2.1. National Context

The area based working activity has been developed in response to the national policy drivers that have encouraged partners and partnerships to involve and empower citizens and communities, strengthen and support the role of Ward Councillors, develop locally tailored services and responses and co-ordinate and integrate services:

- Citizen Engagement and public services: why neighbourhoods matter
- “Together we can” user involvement in delivery of local services
- Police and Crime Act. Policing Green Paper – Neighbourhood Policing
- Our health, Our Care Our Say (Adult Social Care)
- LGIPH Act – Duty to Involve, CCFA, Participatory Budgeting

- CPA-LAA- CAA - Understanding your locality
- “Delivering Safer Communities” – the Home Office guide to effective partnership working

2.2. Local Context

Partners have adopted locality based working over a number of years with Area Based Working at Assembly level and Problem Solving dealing with specific individual problems. However, a structure to monitor and coordinate this work at a effectively at a strategic level has not been in place.

2.2.1. Problem Solving in Haringey

Problem Solving is a tried and tested methodology for dealing with ingrained, long term problems by identifying and treating the cause of the problem by using research and analysis to form a sound evidence base and develop responses. Partners are identified and involved to coordinate work and find more efficient solutions. The process also records work done, identifies good practice and evaluates effectiveness to show value for money . The principles are applied at ABW meetings, but for larger, more complex problems, stand alone meetings are held.

Problem Solving has been adopted across the partnership, with SNT Sergeants and Neighbourhood Managers typically leading on projects. Officers have been trained in Problem Solving and support is provided through advisers, analytical support and a budget. Since December 2008 when the Problem Solving Adviser came into post in Haringey, issues as disparate as street prostitution, ASB and burglary have been tackled.

2.2.2. Area Based Working in Haringey

Area Based Working (ABW) started in 2005 and now covers the whole of Haringey. It brings together officers from across the partnership for monthly meetings to raise and resolve issues at an Area Assembly level. The remit of ABW groups spans the partnership, including crime, disorder, environment, regeneration, wellbeing, worklessness and more. ABW is guided by an Area Priority Plan which is based on evidence and consultation with residents. Principles of problem solving are incorporated into ABW.

2.2.3. Zonal working in Haringey

Zonal Working is an approach that focuses on service improvement and the coordination of Council and Partner services to resolve complex and entrenched problems in given areas.

Geographically the borough is split into three Zones which match the aligned Childrens' Networks and SNT Inspector areas. Zonal Working brings together various Council departments and partner agencies to share information, identify issues and shared strategic priorities, and coordinate resources to provide efficient solutions. Zonal Working is also informed by Area Based Working (ABW) and Problem Solving, tasking those groups and resolving or resourcing escalated issues. To oversee this new way of working, there is a Member/Officer Steering Group, which will continue until the pilot ends and all zones are operating. This report advocates the rollout of Zonal Working from the initial South Zone pilot to cover the whole borough.

3. Zonal Working Pilot

3.1. The Case for Change

Previously, partners tended to work separately on larger strategic issues, limiting success. Persistent, chronic problems were not always identified and systematically addressed. Resources across the wider partnership were not identified and mobilised to produce more efficient, effective solutions to problems. Blockages at ABW or Problem Solving groups had no escalation route so would hamper effectiveness. The intention is not to create further structures but to provide a forum for issues not easily resolved by ABW or Problem Solving; or issues spanning larger areas, more partners or requiring a more strategic approach; dealing with blockages to allow quicker, more effective solutions.

3.2. Establishing a Pilot

A pilot of Zonal Working was established in May 2009 in the South Zone (covering Bruce Grove, West Green, Harringay, St Ann's, Tottenham Hale, Tottenham Green and Seven Sisters). This group meets monthly to deliver the objectives laid out in its Terms of Reference (see Appendix 1). The broad aims were to ensure that:

- Intelligence identifies emerging strategic issues
- Partnership work is coordinated for greater effectiveness
- Addresses national policy and CAA requirements.
- Improves Problem Solving and Area Based Working through oversight, accountability, tasking and resolution of blockages. Improves efficiency, effectiveness and value for money through coordination of resources.

Links local level (individual issues, wards, neighbourhoods) with strategic priorities, HSP and Councillors.

3.3. Good practice emerging from the Pilot

A debrief from the chair of the South Zone pilot identified good practice and that some of the stubborn issues are being resolved:

- Problem solving: Governance and reporting is enabling the group to resolve blockages, understand what is happening and direct problem solving accordingly.
- Intelligence: briefings are valuable and have been improved. They have resulted in tasking down and in ABW meetings having improved analytical support. Intelligence currently focuses on crime and grime; we need to broaden scope to health/wellbeing etc.

3.4. **Benefits**

The cases below demonstrate practical examples of the benefits emerging from Zonal Working:

Case 1

Resolving Blockages

Zonal Working deals with issues escalated from the Area Based Working level. Blockages that have been successfully resolved include incomplete actions around Broadwater Farm Estate and Milton Road problem solving groups. Chairs of other groups feel that the monitoring by Zonal Working ensures actions are completed promptly.

Case 2

Coordinated Working

Prostitution was identified as a strategic priority in the South Zone. Following an operation targeting kerb-crawlers (resulting in 25 arrests), outreach and drugs workers were invited to the Zonal Meeting where they coordinated work with the police. Now, outreach tell the police exactly where to go to arrest prostitutes, and the police involve outreach in the arrests to divert women out of this lifestyle – much more effective than before.

Case 3

Tackling Persistent Problems

There has been a protracted problem with people touting for work outside Wickes. Over the past few years, various agencies have put lots of resources to try to tackle the problem, without much success. Zonal Working put real momentum and coordination behind the problem. An innovative, intelligence led solution used wider partners (such as UK Border Agency) combined with signs and communications to tackle the problem. The Zonal Meeting has commissioned an evaluation of the work so that the problem solving initiative can be closed.

Case 4

Commissioning Problem Solving Solutions

From intelligence and discussion with partners, the Zonal meeting identifies issues of concern, then tasks ABW to deal with them or commissions problem solving groups. For example, betting shops were identified as a priority due to high levels of ASB and criminal damage. A Problem Solving group was commissioned, which has gathered evidence, identified key premises and causes of the problems (gamblers damaging terminals) and is now taking action to address these causes.

4. Options for consideration

- 4.1. To consider the rollout to North and West zones.
- 4.2. To consider widening the scope of Zonal working beyond 'crime and grime issues' when appropriate.
- 4.3. To provide formal feed back to Councillors' partners.

5. Way forward

- 5.1. The pilot has been useful to evaluate the merits of Zonal Working and to fine tune the approach. Valuable lessons have been learnt and benefits have been demonstrated. Children's Networks meetings run separately but will link closely to avoid duplication and add benefits. It is proposed to roll out the programme to the other zones in Quarter 4 09/10.

The Zonal Steering Group is responsible for making the following decisions:

- Setting a date for the West and North Zonal Meetings pending approval of the concept
- Deciding on chairs for the meetings
- Evaluating the pilot and ensuring that learning is shared

6. List the proposed routing for the report through the formal decision making process

6.1. Cabinet Advisory Board to consider in December 2009.

7. Please see appendices below:

Appendix A – Terms of Reference for Zonal Working Meetings

Appendix B – Area Based Working Structure

APPENDIX A

Terms of Reference for Zonal Working Meetings

CONTEXT

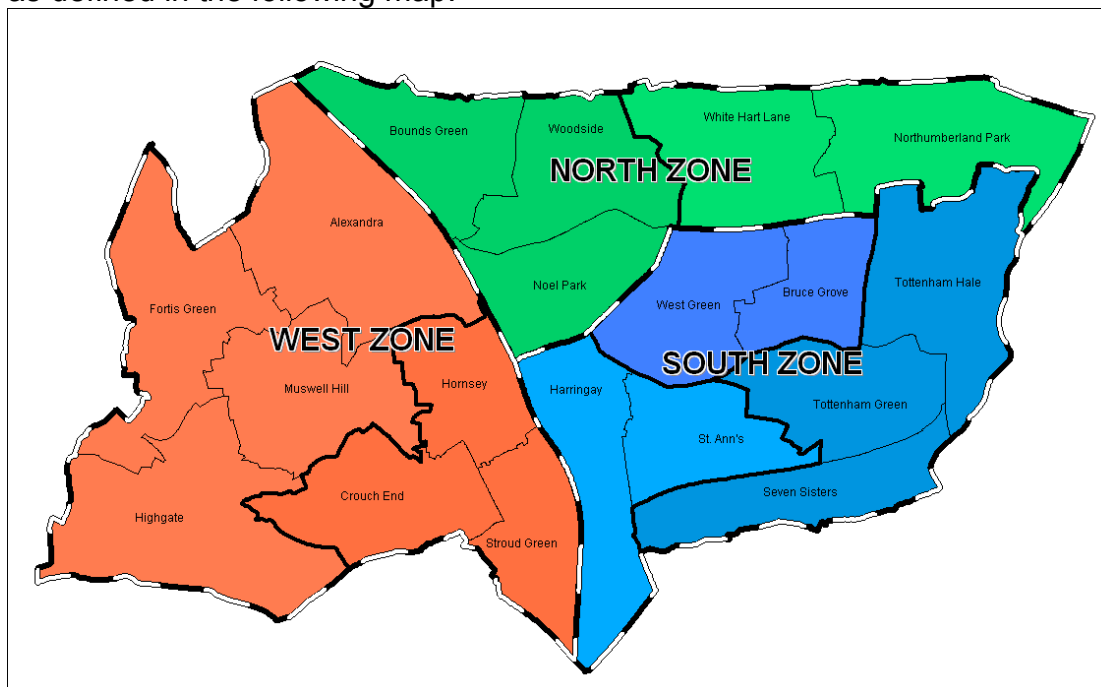
Area Based Working (ABW) and Problem Solving are now established in Haringey. ABW brings together primarily frontline staff from across different directorates and agencies to identify issues and coordinate work to improve the area. Problem Solving complements ABW by taking long term, ingrained problems and working with partners to identify and tackle the causes.

Zonal Working will have a strategic focus; providing oversight and accountability to ABW and Problem Solving. Blockages or issues beyond the remit of local ABW or problem solving can be escalated to the Zonal level. Key activities and projects will be coordinated to make best use of partnership resources. An intelligence briefing will inform the meeting and identify priorities and opportunities to coordinate work.

Zonal Working will link with the HSP through attendance from representatives of HSP members and through reporting to the HSP.

GEOGRAPHY

The Zones are coterminous with the Children's Networks and Assembly Areas as defined in the following map:



PRIMARY FUNCTIONS

1. Examine intelligence in the Zone and coordinate work appropriately
 - a. A briefing will be provided to each meeting showing emerging and worrying trends in the Zone. It will also provide opportunities to direct or coordinate resources more effectively and align partners' work.
 - b. Forthcoming key activities and operations can be raised and discussed with a view to joining up work to reduce duplication and make best use of partnership resources.
2. Oversee ABW
 - a. Monitor action logs
 - b. Deal with issues and blockages escalated to the Zonal level. Issues can be raised by the Neighbourhood Manager or recorded in the ABW action log.
 - c. Task and resource issues that are too large for ABW
 - d. Escalate issues and blockages to executive level if required
3. Oversee problem solving
 - a. Monitor 302 status list
 - b. Deal with issues and blockages
 - c. Identify opportunities for problem solving to link up across wards or areas
 - d. Implement larger scale strategic problem solving across the Zone: identify issues, link in with strategic priorities and apply problem solving process.
 - e. Ensure problem solving process is applied properly and to conclusion, including: identify causes of problems, setting baselines and aims, involving partners when developing responses and takes a long term approach

ROUTINE BUSINESS

1. The group will normally meet quarterly at times and venues that shall be advertised.
2. Agendas for meeting will be agreed by the Chair in liaison with the Neighbourhood Manager and SNT Inspector and circulated prior to the meeting.
3. *Reporting – minutes of Zonal Meetings sent to SCEB or PMG? How do we formalise link with HSP?*
4. *Who takes minutes and administrates meeting? Shared between Neighbourhoods, Enforcement and Community Safety?*

MEMBERSHIP

Representation should be made at a level that provides operational expertise, knowledge of the area and can task/allocate resources. Some members will only be required to attend when a relevant issue is being discussed.

Council

Neighbourhood Managers
Intelligence analyst
Urban Environment/Enforcement
Children and Young People's Service
Economic Regeneration
Adults Culture and Community Service

Partners

Safer Neighbourhood Team Inspector
Problem Solving Advisor/Crime
Prevention Design Advisor
London Fire Brigade
Primary Care Trust
Voluntary sector
Other services as required

APPENDIX B

Area Based Working Structure

AREA BASED WORKING HARINGEY

